

Tour Code – SH05

Destination –Queen of Hills

Duration - 03 Nights & 04 Days - (Darjeeling-03 NTS)

DAY 01 NJP RAILWAY STATION / IXB (BAGDOGRA AIRPORT) - DARJEELING

Arrival at NJP Railway Station / Bagdogra Airport. Transfer to Darjeeling (7100 ft / 110 kms / 03 hrs). Arrives & Check in Hotel. Evening free for leisure. Overnight stay at Hotel.

DAY 02 DARJEELING

Early Morning at 0400 AM visit **Tiger Hill** ,famous for sunrise over Mt. Kanchendzonga, on way back visit **Ghoom Monastery, Batasia Loop** and back to hotel. After breakfast proceed for visit Mix points, covering **The Himalayan Mountaineering Institute, PNZ Zoological Park** (closed on Thursday) **Tenzing Rock, Tibetans Refuge Centre** (closed on Sunday), **Tea Garden** (outer view), **Rope way, Japanese Temple, Ava Art Gallery & Peace pagoda**. Overnight stay at hotel.

DAY 03 MIRIK EXCURSION

After Breakfast proceed for **Mirik Lake** Excursion (Boating & Horse Riding is available on direct payment basis) en-route visit **Pashupati Market** (Indo-Nepal Border). Evening come back to Darjeeling and overnight stay at Hotel.

DAY 04 DARJEELING – NJP RAILWAY STATION / IXB AIRPORT

After breakfast leave Darjeeling and proceed towards – NJP Railway Station / Bagdogra Airport (110 kms / 03 hrs) for your onward journey.

TOUR COST: Per Person (In INR)

CATEGORY	02 PAX	04 PAX	06 PAX	08 PAX	EXTRA BED	CHILD WITHOUT BED
SUPER-LUXURY (MAP)	25000	22900	21700	21100	12400	9900
LUXURY (MAP)	16200	14000	12900	12300	7000	5000
PREMIUM (MAP)	13100	10900	9700	9100	5000	3900
PREMIUM (CP)	12000	9800	8600	8000	4000	2900
DELUXE (MAP)	10700	9100	7900	7300	3900	2900
DELUXE (CP)	9800	8200	7000	6600	3000	2100
STANDARD(MAP)	8400	7600	6500	6000	3200	2200
STANDARD(CP)	7800	7000	5900	5400	2600	1600
BUDGET (MAP)	8000	6900	5800	5200	2700	2100
BUDGET (CP)	7400	6300	5200	4600	2100	1500

Note: One Tata Indica /Maruti Wagonr Only 04 pax One Tata Sumo Only 08 Pax are Allowed Including Child, If No Of Pax Traveling More Than 08, then Extra Car Cost will Be INR 13000/- Extra. As per above Itinerary **Supplement/Up gradation Cost of AC Innova/Xylo/Similar** (06 Pax are Allowed Including Child in a vehicle) @ **INR 3200/-EXTRA**.

PROPERTIES USED IN THE PACKAGE

CATEGORY	DARJEELING	GANGTOK	PELLING	KALIMPONG	LACHUNG	LACHEN
SUPER LUXURY	MAYFAIR HILL RESORT / NEW ELGIN	MAYFAIR RESORTS & SPA/ ITC DENONG REGENCY (SUITE)	ELGIN MOUNT PANDIM / CHUMBI RETREAT / NORBU GHANG RETREAT	ELGIN SILER OAKS / SINCLAIRS	YARLAM RESORT	THE APPLE ORCHARD
LUXURY	RJ RESORT/ YASHREE SUIT /HOTEL CEDAR INN / LITTLE TIBET/ FORTUNE CENTRAL HERITAGE/ HOTEL VICEROY	THE ROYAL PLAZA / KEEPSA RESIDENCY/ SUHIM PORTICO/ ORANGE VILLAGE RESORT/TARA PALACE/ YANTHANG HERITAGE	NORBU GANG RESORT / PACHU VILLAGE RESORT / CHERY RESORT	HOTEL WINDSONGS/ HOTEL ANAND PORTICO	NORILING ZIMKHANG / THE FORTUNA RESORT /RAJ PALACE/ LECOXY RESORT	HOTELVIEW POINT / HIMALAYAN RESIDENCY / GURUDONGMAR LODGE
PREMIUM	VILLA EVEREST / HERMITAGE RESORT/ HOTEL MOHIT (EX ROOM) ANAND PALACE /THE RETREAT / GOLDEN HEIGHTS ENCLAVE / HOTEL WHITE YAK	THE FORTUNA GANGTOK /GREENDALE RESIDENCY/ HOTEL RENDIVIOUS / HOTEL DOMA PALACE / TEMI HOUSE/	TASHI GANG RESORT/NEWA REGENCY/ CHIMINDA INTERNATIONAL / DE REGENCY	SOODS GARDEN RETREAT / KALIMPONG PARK	THE FORTUNA RESORT / HIMALAYAN RESIDENCY / SNOW LION RESORT/VICTORIA	HOTEL VIEW POINT / GURUDONGMAR LODGE/SNOW RETREAT
DELUXE	HOTEL YUMA / HOTEL NORTH STAR/HOTEL MOHIT/ SUNFLOWER / TRAVELLERS INN/ HOTEL RIDHI SIDHI/ HILL CROWN RETREAT	THE SIKKIM RETREAT / SIKKIM CONTINENTAL/ ROYAL RESIDENCY/ HOTEL IINORRI / HOTEL MERU / GREEN RETREAT	NIRVANA RESIDENCY / HOTEL SONAMCHEN /THE ARYAN REGENCY / HILL RETREAT / HIMALAYAN RETREAT	DHARDO RETREAT / GARDEN REACH	THE FORTUNA RESORT / HIMALAYAN RESIDENCY / TENZING RETREAT	VIEW POINT / GURUDONGMAR LODGE/ SNOW RETREAT
STANDARD	HOTEL MARVEL INTERNATIONAL/ SHAMBHU /CRYSTAL PALACE / HOTEL POLYNIA / HOTEL VALENTINO	JUNIPER TREE /ASIAN HEIGHTS / WHITE MOUNTAIN / SOYANG / SAMRAT RESIDENCY/ DOMA RESIDENCY	TASHI DELEK RESIDENCY/ HOTEL SNOW VIEW/HOTEL SUNRISE/HOTEL DUBDI	TRES / LILLIUM/ MOUNTAIN VIEW	GOLDEN VALLEY RESIDENCY/ HOTEL DOWN TOWN /HOTEL MISTK VALLEY /	HOTEL KHANGRI / HOTEL LACHEN SIKKIM
BUDGET	HOTEL SHANTI PALACE/ THE BEACHWOOD/ HOTEL SWATI / HOTEL RAJ PALACE	HOTEL RENAM /HOTEL MELONG /TASHI THENDUP/HOTEL MELONG / THE HOTEL TARIKA	TASHI GYALTSEN / NAAMSALING RESIDENCY / MOUNT VIEW	KHANHA DELUXE / GOMPUS/ANJALI	GOLDEN VALLEY RESIDENCY /HOTEL DOWN TOWN /HOTEL MISTK VALLEY /	HOTEL KHANGRI / HOTEL LACHEN SIKKIM

Terms & Conditions common to above packages-

PACKAGE COST INCLUDES	PACKAGE COST EXCLUDES	CANCELLATION POLICY
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<p>-Assistance on Arrival & Departure. -Accommodation on twin Sharing Basis as Per Plan. -Lachung and Lachen on APAI (With all Meal). -Exclusive Non a/c vehicle (refer vehicle details in terms & conditions, column) for transfers & sightseeing. Please brief to guest that vehicle will not be at disposable it will available to guest as per itinerary only. -Transport to Tsanu Lake & Lachen/Lachung by Non Ac Sumo for all category. -All permit fees & hotel taxes.</p>	<p>-Air Fare/Train fare. -Personal Expenses such as Laundry, telephone calls, tips. Liquor, boating & joy rides. -Any other item not specified in "Cost Includes". - Additional sightseeing or usages of vehicle not mention in the itinerary. -Guide & Entrance Fees. -Any cost arising due to natural calamities like, landslides, road blocks etc (to be borne by the clients directly on the spot). - Service Tax @3.09 %</p>	<p>-Minimum Cancellation is Rs. 500/-per Head. -25% Between 15-10 Days Before Tour Departure -50% Between 10-05 Days Before Tour Departure -75% Between 05-01 Days Before Tour Departure -100% on the Same Day & No show. -Cancellation charges as % of Total Tour Cost.</p>
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VEHICLE DETAILS

NO.OF PAX	VEHICLE DETAILS
02 – 04 PAX	Transfer & Sightseeing by exclusive Non-Ac Maruti Van / Wagan R / Indica / Santro / similar
05 – 08 PAX	Transfer & Sightseeing by exclusive Non-Ac Tata Sumo / similar Gangtok city tour will be done by Non-AC Maruti Van / Wagan R / similar only (04 person in a car).
AC INNOVA/XYLO/SCORPIO / SIMILAR VEHICLE ALLOWED ONLY 06 HEADS.	

The following points are to be noted for Child Rate:

- Children above 10+ years will be charged 100% as per Adult Rate
- Children of 05+ to 10 sharing parent's room will be charged as per **CHILD WITHOUT BED** or **WITH BED**.
- Children below 05 years Complimentary on accommodation basis.

(Hotels are very strict with the child policy. Please carry the age proof so that it can be produced when asked)

IMPORTANT POINTS ON TOUR:

GANGTOK

- Nathula Pass** (Indo Chinese Border) is always an Add on Tours (The cost varies from time to time). **Nathula Pass** operation is subject to road condition and availability of permits as only limited permits are issued 48 hour prior to the schedule tour. It is in an elevation of 14700ft and is accessible from Gangtok Sikkim which is a restricted tourist destination. Limited vehicles are allowed for five days in a week i.e. **Wednesday ,Thursday, Friday, Saturday & Sunday Only (closed on Monday & Tuesday).**
- Supplement for Nathula Pass will be (INR 5000/-Plus per vehicle) by Tata sumo / Max. For Nathula only 08 Pax are allowed per vehicle.
- Since Nathula is a restrict area any time army can seal for security reasons. In such case tour will only be till **Tsomgo Lake** and **Baba Mandir** no refund will be allowed for unutilized services.

NOTE:

People availing the services to **Nathula, Tsomgo Lake & North Sikkim (Lachung, Yumthang Excursion, Yumosomdong (Zero Point), Katau, Lachen, Chopta Valley & Gurudongmar Excursion)** are requested to bring along with are :

- 04 passport size photograph of each member traveling whether Adult or Children with their name written behind each photograph.
- Photo ID proof in original of each member traveling whether Adult or Children.
- A list mentioning the Name Age & Gender of all traveler family wise.

Also note that incase of more than one family traveling together, please segregate the photograph & the photo copy of the Photo ID, family wise in a separate envelope. The smaller envelope holding the details family wise will have to be put together into bigger envelope for all families and then sealed with the booking confirmation number written on top. For North Sikkim it should be a separate envelope & for Tshangu Lake it should be a separate envelope. After reaching Gangtok this document has to be handed over at the hotel counter.

NORTH SIKKIM:-

- Lachen / Lachung operates on package only. All the Tours starts from Gangtok and ends at Gangtok and is on Full Board AP (Includes all Meals).
- In case one uses Single Room Supplementary charges it will not be applicable on Lachung. The rooms have to be shared with the group members.
- **Please note that this area are cold throughout the year, we advise you to be equipped with proper woolen / warm clothes.**
- Please note that North Sikkim is blessed with Natural Beauty. The accommodation provided at Lachung will be having basis facilities like:
- The Bathrooms are not having any showers & Geysers, so warm water will be provided in buckets, by the Hotelier.
- The food prepared will be fresh, by the local trained Sherpas's & not by Hotel chef.
- There are no telephone lines & many of times there is a problem of power failure.
- The rooms are not having any Heaters due to electricity problem, so the hotelier provide Hot water pad in the bed.
- The best season for traveling to North Sikkim is Mid February to Mid June & Mid September to Mid December.
- **Yumosomdong (Zero Point), Katau** is always kept optional in package.
- Supplement for one destination will be (INR 2800-3500/-per vehicle) by Tata sumo / Max. For Nathula only 08 Pax are allowed per vehicle.

Note:-

- All prevailing State and Government taxes applicable on accommodation and transport. In case of any hike in the taxes a surcharge will be applicable.

- Suggested hotels are subject to availability at the time of booking. In case the same is not available, then the best similar category will be provided.
- The tour cost is not refundable at any cause, once tour starts.
- The tour manager / guide reserves the rights to make changes/detour or omit any place of visit, if it becomes necessary due to bad weather, bad road, strike or band and security reason
- Tourist will carry their luggage at own risk and responsibility; Company does not hold any responsibility for any loss of luggage during the tour.

Note on Hotel used in the Packages:

- We have selected, combined & graded the hotels in a manner, so that the clients get similar of Standard/Budget of services & facilities at every destination / place of retirement.
- As the area is backward it is quite obvious that the constructions of the hotels are unplanned. This further means that almost all the good hotels are located in the city centers. These hotels may have the view of the building in the front, beside or behind them. As the services are under mark in the area and as mentioned above, we have made our hotel selection on the basis of SERVICES provided.
- For Extra Person Sharing the Room & Child with Extra Bed, almost all the hotel of our area provides MATTRESS and ROLL OVERS as a supplement to Extra Bed.
- In our area almost all the hotels do not have lift, so the guest have to climb stairs to reach their rooms. In case the guest/s have problems with blood pressure, breathing, knee & heart or if they cannot climb the higher floors, we will request you to report this problem immediately so that we are careful in assigning Hotels which will be more convenient than the ones quoted/reserved for them.
- Hotel in Premium, Deluxe, Standard & Budget Category have system of providing room heater on request & extra payment. This payment is not included in the cost & the user has to settle it directly with the hotels before check-out. The charge varies from INR 200.00 to INR 400.00 /night.

Note on Transportation used in the Packages:

- The vehicle used will not be at disposal and will be exclusively used for the group as per the itinerary only (on point to point basis). It will change sector wise.
- As the vehicles & drivers change always we request you to inform the guest to be very careful with personal belongings. Once left in the vehicle there is very little chance of you getting them back.
- Due to specified time for entry many of times your connecting destination vehicle may not be allowed to enter the town / hotel area. Under such circumstances you will be transferred from Bus stand / Taxi Stand to the hotel in Maruti Vans for which the driver of your connecting vehicle will make the payment.

Note on General Operations:

- The area is backward but rich in Nature and the facilities available cannot be matched to those available in the Plains and other developed destinations. Kindly inform the guest on this constraint of the area.
- Please note that our Executive will hold placard as advised by you, just outside the only exit gate of Bagdogra Airport.
- In case of any Flight / Train Cancellation has effected the operation of the Tours then the Company will not be responsible for the same and the cancellation policy will be applicable.
- Tour start and end from Bagdogra (IXB) Airport / New Jalpaiguri Railway (NJP) Station. The 1st Day tour Meal starts with Dinner at the booked hotel & ends with Breakfast at the booked hotel, on the last day for all the booking. If the meal plan MAP / AP .
- Sikkim & Darjeeling is a hilly area & change in weather is a regular feature. It is advisable that light layer clothing should be carried always. In winters it is advisable to carry heavy woollens.
- Landslide is a common occurrence in hilly areas. EXPENSES INCURRED FOR DIVERSION, DUE TO THIS OR ANY OTHER REASONS WILL BE COLLECTED DIRECTLY AS PER ACTUAL EXPENDITURE INCURRED.
- Sightseeing Points remains closed on State Government & Bank National Holidays. The points which are closed are Research Institute of Tibetology, Handicraft & Handloom Showroom, Flower Show in Gangtok & Padma Naidu Himalayan Zoological Park, Himalayan Mountaineering Institute, Tibetan Refugee Self Help Centre in Darjeeling.
- People with knees, heart & blood pressure problem & having children below 05 years should avoid going to Nathula, Gurudongmar & Yumosomdong (Zero Point) as it could be of high risk & medical facility are also very poor.
- High Mountains sightseeing like Tsomgo Lake, Yumthang Excursion, Gurudongmar Excursion has to start early in the morning so that guest's come back early. This is designed for your security as in the afternoon the weather gets cloudy & foggy throughout the year.